



KM&I INSIDER'S GUIDE TO

# ILTACON 2026

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## About This Guide

Infodash is purpose-built exclusively for law firms, helping firms transform fragmented information into a connected, AI-enabled experience that attorneys and staff can trust. A third of the AmLaw 200 use the platform.

Our CEO, Ted Theodoropoulos, spent the last several weeks researching what objectives Big Law leaders say they are prioritizing as part of their AI transformation and identified nine that show up most. The inputs: managing partner interviews, podcasts, survey data, Georgetown, Citi Hildebrandt, Axiom's 2026 In-House Legal AI Report, TR Institute, NALP, Blickstein, and eighteen months of conferences from all over the world.

ILTACON 2026 runs 141 sessions across four days. The official agenda sorts by day and room. This guide sorts by priority, so you can plan your week around the work your firm is actually doing, not the room assignments on the official agenda. The day-by-day grid shows where sessions overlap so you can make the hard calls before you get there.

This is the conference read we would want if we were attending for the first time.

**infodash.**

**Booth 446 is open all week. Five-minute demo, no pitch.**

Wednesday cocktail: Garden Conservatory Atrium, 4:30 to 6:30 PM.

# Infodash Attendees

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**Ted Theodoropoulos**  
CEO



**Adam Young**  
COO



**Matt Yezovich**  
VP of Sales



**Victoria Stevens**  
VP of Product



**Alana Carson**  
KM&I Strategist



**Gary Schaye**  
Enterprise Account  
Executive



**Dan Lomax**  
Enterprise Account  
Executive

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# Nine AI Transformation Priorities for Big Law

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Ted Theodoropoulos, CEO, Infodash. Published July 2026



I spent the last several weeks researching what objectives Big Law leaders say they are prioritizing as part of their AI transformation and these are the 9 that show up most.

The inputs: managing partner interviews, podcasts, survey data, Georgetown, Citi Hildebrandt, Axiom's 2026 In-House Legal AI Report, TR Institute, NALP, Blickstein, and eighteen months of conferences from all over the world. Too many resources to name.

## 1. Make the AI strategy visible.

Most firms now have one. But 35% of professionals at organizations with an AI strategy say they cannot see it in their actual work. Firms need to bridge that gap.

## **2. Fix the data layer.**

Matter, document, client, experience, and people data are often a mess and sit in silos. AI deployments quickly hit that wall.

## **3. Own the knowledge and skills layer.**

Models are converging. Firm judgment is not. The durable asset is the owned knowledge, workflows, and learning loops. Many are beginning to believe these assets need to be decoupled from the model/platform and managed on firm infrastructure.

## **4. Prove efficiency to clients.**

78% of corporate buyers say AI-driven quality improvement is essential. Just 6% say providers are delivering it. We're almost four years into AI and buyers are increasingly expecting firms to demonstrate efficiencies.

## **5. Rebuild the apprenticeship model.**

Summer classes at the largest firms are the smallest since 2012. NALP does not attribute that directly to AI, but AI is likely part of the pressure.

## **6. Govern AI for the real world.**

Written policies and mandatory training are not enough if lawyers ignore them and review processes fail. Hallucinations continue to make their way into documents submitted to the court.

## **7. Measure ROI.**

Technology spend rose 9.7% last year which is just the beginning of the investment needed. Yet only 18% of organizations track AI ROI.

## **8. Rethink pricing.**

About 90% of legal dollars still move hourly, while clients increasingly want value-based offerings. Firm leaders want to experiment with clients before buyers dictate the outcome.

## **9. Redesign the work.**

Transformation does not come from buying more licenses. Firms must decide which tasks change, where judgment enters, how output is reviewed, and how improvements become repeatable.

Every session in this guide is mapped to these nine priorities.  
The tables on the following pages list them by priority, day, time, and room.

# Your week at a glance

Priority sessions mapped onto the conference schedule. Red tags show which priority each session serves.

## Monday, August 24

| Time     | Session                                      |       | Location    |
|----------|----------------------------------------------|-------|-------------|
| 11:00 AM | Whose Legal AI Workflow Is It Anyway?        | P3 P9 | Delta B     |
| 11:00 AM | Managing Legal Service Delivery              | P9    | Volunteer S |
| 2:30 PM  | Does AI Truly Break Down Knowledge Barriers? | P3    | Delta B     |
| 2:30 PM  | AI Is Already Here, Is Your Privacy Ready?   | P6    | Delta B     |
| 2:30 PM  | AI-Powered Time Capture                      | P8    | Delta B     |
| 4:00 PM  | From Intake to Destruction                   | P2    | Delta B     |
| 4:00 PM  | Legal Taxonomies and the Modern DMS          | P2    | Delta B     |
| 4:00 PM  | Integrating GenAI into Legal Learning        | P5    | Delta B     |

## Tuesday, August 25

| Time     | Session                               |       | Location     |
|----------|---------------------------------------|-------|--------------|
| 10:30 AM | KM Roundtable 2.0: KM+AI              | P3    | Delta B      |
| 10:30 AM | Copilot & Privilege                   | P6    | Davidson N   |
| 10:30 AM | Technology Strategy Beyond Roadmaps   | P1    | Delta C      |
| 2:00 PM  | When AI Meets IG                      | P3    | Davidson N   |
| 2:00 PM  | Stewardship Operating Model           | P2    | Delta B      |
| 2:00 PM  | The SaaS Shift: Data Foundation       | P2    | Tennessee AB |
| 2:00 PM  | Managing AI Tool Overload             | P1 P7 | Delta C      |
| 3:30 PM  | From Silos to Signals: Data Lakehouse | P2    | Tennessee AB |

Tuesday, August 25 (Continued)

| Time    | Session                                  |    | Location    |
|---------|------------------------------------------|----|-------------|
| 3:30 PM | Human-Centered AI Adoption               | P5 | Volunteer N |
| 3:30 PM | AI-Powered Practice Group Transformation | P4 | Volunteer S |

Wednesday, August 26

| Time     | Session                                       |       | Location                   |
|----------|-----------------------------------------------|-------|----------------------------|
| 11:00 AM | Does Experience Matter? Hidden Expertise + AI | P3    | Delta B                    |
| 11:00 AM | Beyond the Charter: AI Governance             | P1 P6 | Davidson N                 |
| 11:00 AM | ILTA Tech Survey 2026 Preview                 | P1    | Delta A                    |
| 2:00 PM  | Building an MCP Enabled Data Estate           | P3    | Delta B                    |
| 2:00 PM  | Matter Mobility: Risk and Accountability      | P2    | Davidson N                 |
| 3:30 PM  | The SaaS Shift: Data Foundation               | P2    | Volunteer N                |
| 4:30 PM  | Infodash Cocktail Event   Open bar, no slides |       | Garden Conservatory Atrium |

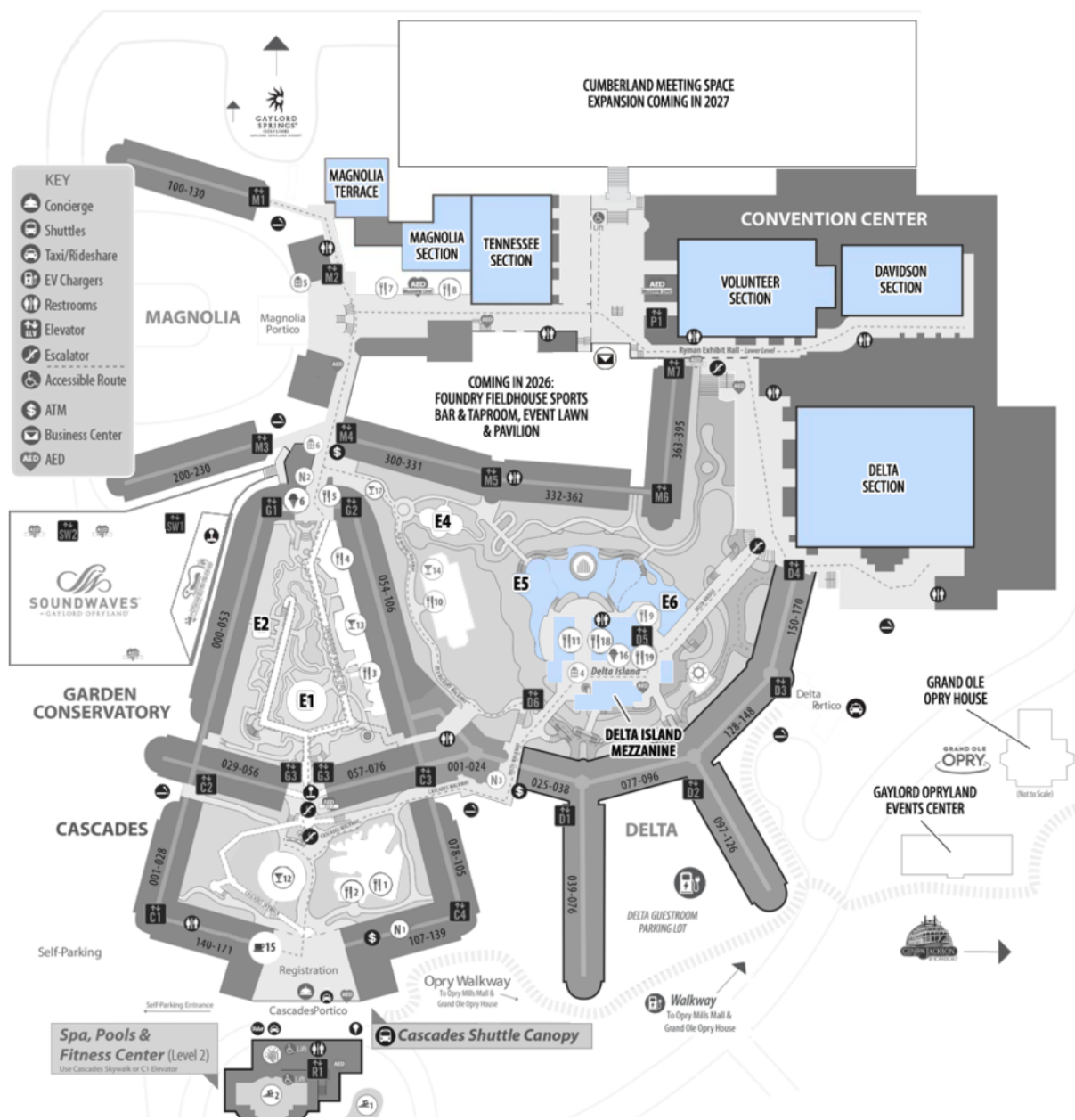
Thursday, August 27

| Time     | Session                              |       | Location    |
|----------|--------------------------------------|-------|-------------|
| 11:00 AM | Escaping the Single-Vendor Paradigm  | P3    | Delta B     |
| 11:00 AM | Secret Agentic Man                   | P6    | Davidson N  |
| 11:00 AM | AI as a Teammate: Talent Development | P5    | Volunteer N |
| 2:00 PM  | AI Across the Client Boundary        | P3 P4 | Delta B     |
| 2:00 PM  | Pioneering AI in Legal Workflows     | P9    | Delta C     |
| 2:00 PM  | Is It Time for IG Ops?               | P9    | Davidson N  |
| 2:00 PM  | From Users to Influencers            | P5    | Davidson S  |
| 3:30 PM  | RAG's Legal Paradox                  | P3    | Delta B     |

Tuesday, August 27 (Continued)

| Time    | Session                                     |    | Location     |
|---------|---------------------------------------------|----|--------------|
| 3:30 PM | Document Review Strategy Playbook           | P9 | Tennessee AB |
| 3:30 PM | AI Agents: Chatbots to Autonomous Workflows | P9 | Delta D      |
| 3:30 PM | The Billable Hour Paradox                   | P8 | Volunteer S  |

Gaylord Opryland Map



# Gaylord Opryland Map (Continued)



## Getting there:

Nashville International Airport (BNA) is 15 miles from the Gaylord Opryland, about 20 to 25 minutes by rideshare. Pickup and dropoff is at the main entrance.

# The sessions, by priority.

The priority numbers below match the framework on the preceding pages.

## 1. Make the AI strategy visible. 3 Sessions

*35% of professionals at organizations with an AI strategy say they cannot see it in their actual work.*

| Session                                                         | Day | Time     | Room           |
|-----------------------------------------------------------------|-----|----------|----------------|
| Technology Strategy Beyond Roadmaps                             | Tue | 10:30 AM | Delta C        |
| Managing AI Tool Overload                                       | Tue | 2:00 PM  | Delta C        |
| Beyond the Charter: AI Governance Frameworks That Actually Work | Wed | 11:00 AM | Davidson North |

## 2. Fix the data layer. 6 Sessions

*Matter, document, client, experience, and people data are often a mess and sit in silos. AI deployments quickly hit that wall.*

| Session                                                               | Day | Time    | Room           |
|-----------------------------------------------------------------------|-----|---------|----------------|
| From Intake to Destruction: Mapping the Modern Data Lifecycle         | Mon | 4:00 PM | Davidson North |
| Legal Taxonomies and the modern DMS                                   | Mon | 4:00 PM | Delta C        |
| The Stewardship Operating Model that Fixes Data Quality at the Source | Tue | 2:00 PM | Delta B        |
| The SaaS Shift: Reinventing Your Data Foundation for Cloud + AI       | Tue | 2:00 PM | Tennessee AB   |
| From Silos to Signals: Architecting a Data Lakehouse for AI           | Tue | 3:30 PM | Tennessee AB   |
| Building an MCP Enabled Data Estate: Secure, Real-Time AI             | Wed | 2:00 PM | Delta B        |

*Tuesday afternoon is the heaviest window for data-layer content. Two sessions run concurrently at 2:00 PM.*

### 3. Own the knowledge and skills layer. 8 Sessions

*Models are converging. Firm judgment is not. The durable asset is the owned knowledge, workflows, and learning loops.*

| Session                                                           | Day | Time     | Room           |
|-------------------------------------------------------------------|-----|----------|----------------|
| Whose Legal AI Workflow Is It Anyway?                             | Mon | 11:00 AM | Delta B        |
| Does AI Truly Break Down Knowledge and Content Barriers?          | Mon | 2:30 PM  | Delta B        |
| KM Roundtable 2.0: KM+AI, From Inspiration to Implementation      | Tue | 10:30 AM | Delta B        |
| When AI Meets IG: Secure AI Integration with Knowledge Systems    | Tue | 2:00 PM  | Davidson North |
| Does Experience Matter? Unlocking hidden expertise using AI       | Wed | 11:00 AM | Delta B        |
| Escaping the Single-Vendor Paradigm: Firm-Led KM and AI Strategy  | Thu | 11:00 AM | Delta B        |
| AI Across the Client Boundary                                     | Thu | 2:00 PM  | Delta B        |
| RAG's Legal Paradox: When AI Search Undermines Attorney Precision | Thu | 3:30 PM  | Delta B        |

*Delta B is the KM room all week. Most of your priority content lives there.*

### 4. Prove efficiency to clients. 2 Sessions

*78% of corporate buyers say AI-driven quality improvement is essential. Just 6% say providers are delivering it.*

| Session                                          | Day | Time    | Room            |
|--------------------------------------------------|-----|---------|-----------------|
| AI-Powered Practice Group Transformation Journey | Tue | 3:30 AM | Volunteer South |
| AI Across the Client Boundary                    | Thu | 2:00 PM | Delta B         |

## 5. Own the knowledge and skills layer. 5 Sessions

*Summer classes at the largest firms are the smallest since 2012. AI changes how the next generation learns the practice.*

| Session                                                         | Day | Time | Room |
|-----------------------------------------------------------------|-----|------|------|
| Integrating GenAI into a Modern Legal Learning Framework        | Mon | Mon  | Mon  |
| Human-Centered AI Adoption: A Practical Training Playbook       | Mon | Mon  | Mon  |
| Building the Next-Gen Legal Training Ecosystem                  | Tue | Tue  | Tue  |
| AI as a Teammate: Use Cases That Drive Talent Development       | Tue | Tue  | Tue  |
| From Users to Influencers: When AI Becomes Career-Building Work | Wed | Wed  | Wed  |

*Four of five sessions run in Volunteer North. This is the training track's home room.*

## 6. Govern AI for the real world. 5 Sessions

*Written policies and mandatory training are not enough if lawyers ignore them and review processes fail.*

| Session                                                                   | Day | Time     | Room           |
|---------------------------------------------------------------------------|-----|----------|----------------|
| AI Is Already in Your Organization, Is Your Privacy Program Ready?        | Mon | 2:30 PM  | Davidson North |
| Copilot & Privilege: Using Purview to Assure Compliance and Data Security | Tue | 10:30 AM | Davidson North |
| Beyond the Charter: AI Governance Frameworks That Actually Work           | Wed | 11:00 AM | Davidson North |
| Matter Mobility: Managing Risk, Access, and Accountability                | Wed | 2:00 PM  | Davidson North |
| Secret Agent Man: When AI Starts Acting on Its Own                        | Thu | 11:00 AM | Davidson North |

*Davidson North is the governance room. Every session in this priority runs there.*

## 7. Measure ROI. 2 Sessions

*Technology spend rose 9.7% last year. Yet only 18% of organizations track AI ROI.*

| Session                       | Day | Time     | Room    |
|-------------------------------|-----|----------|---------|
| Managing AI Tool Overload     | Tue | 2:00 PM  | Delta C |
| ILTA Tech Survey 2026 Preview | Wed | 11:00 AM | Delta A |

## 8. Rethink pricing. 2 Sessions

*About 90% of legal dollars still move hourly, while clients increasingly want value-based offerings.*

| Session                                                                    | Day | Time    | Room            |
|----------------------------------------------------------------------------|-----|---------|-----------------|
| AI-Powered Time Capture                                                    | Mon | 2:30 PM | Delta C         |
| The Billable Hour Paradox: Making Non-Billable Work Visible (And Valuable) | Thu | 3:30 AM | Volunteer South |

## 9. Redesign the work. 6 Sessions

*Transformation does not come from buying more licenses. Firms must decide which tasks change, where judgment enters, how output is reviewed, and how improvements become repeatable.*

| Session                                                               | Day | Time     | Room            |
|-----------------------------------------------------------------------|-----|----------|-----------------|
| Whose Legal AI Workflow Is It Anyway?                                 | Mon | 11:00 AM | Delta B         |
| Managing Legal Service Delivery: Optimizing Processes with Automation | Mon | 11:00 AM | Volunteer South |
| Pioneering AI in Legal Workflows                                      | Thu | 2:00 PM  | Delta C         |
| Is It Time for IG Ops?                                                | Thu | 2:00 PM  | Davidson North  |
| Document Review Strategy Playbook: Mastering AI + Human Partnership   | Thu | 3:30 PM  | Tennessee AB    |
| AI Agents: From Chatbots to Autonomous Legal Workflows                | Thu | 3:30 PM  | Delta D         |

*Thursday afternoon is where this priority concentrates. Four of six sessions run in the final two blocks. Do not leave early.*

# Find us.

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## Booth 446

Exhibit Hall | All week during exhibit hours

See how AI-powered intranets and extranets connect people, knowledge, matters, documents, and business systems in one workspace. Five-minute demo, no pitch.

## Demo Room

Room 22, Magnolia Mezzanine | All week during exhibit hours | By appointment

Sit down for a full product walkthrough. See how AI-powered intranets and extranets deliver personalized attorney and staff workspaces, intelligent grounded AI search, and enterprise-grade governance with security trimming, ethical walls, and permissions intact. Infodash works within your firm's existing Microsoft 365 environment, connecting people, knowledge, matters, and business systems. Schedule time with our team at Booth 446.

## Cocktail Event

Wednesday, August 26 | 4:30 to 6:30 PM | Garden Conservatory Atrium

Three companies, no panels, no slides. Infodash, Entegrata, and LegalTech Connect are hosting an open bar at the Garden Conservatory Atrium. Come straight from the exhibit hall.



Ready to rethink your legal knowledge workflow?

Let's talk.



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